

# **Support for Grid-Connected Customers Using Mobile Energy Storage Containers in Communities**



## Support for Grid-Connected Customers Using Mobile Energy Storage

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[Download and install or reinstall Office 2021, Office 2019, or Office](#)

Important: Support for Office 2016 and Office 2019 ended on October 14, 2025 and there will be no extension and no extended security updates. All of your Office 2016 and Office 2019 apps will



[Mobile Energy Storage Systems - Use Cases and](#)

This article addresses deployment and utilization of advanced MESS to support increase in use of clean energy resources with focus on reliability and



### How to get help in Windows

Search for help on the taskbar, use the Tips app, select the Get help link in the Settings app, or go to [support.microsoft.com/windows](https://support.microsoft.com/windows).



### Customer service phone numbers

Customer service phone numbers Home Users If you need help downloading, installing, or activating Windows or Office, need technical support or have any account & billing related questions,



### Install Windows Updates

Learn how to check for the latest Windows Updates and install them to keep your device running smoothly and securely.

### Windows Update Assistant

Summary The Windows Update Assistant helps you manually download and install the latest Windows feature update on a compatible PC. Feature updates introduce new capabilities and help keep your



[DOE awards \\$9.5 million for long-duration energy storage in remote](#)

In partnership with Green Mountain Power, the mobile energy storage systems will keep communities powered up, drive down costs and carbon, and serve as a new tool for emergency

### Contact Us

Contact Microsoft Support. Find solutions to common problems, or get help from a support agent.



### Fix Bluetooth problems in Windows

Learn how to troubleshoot Bluetooth problems in Windows. Resolve issues connecting a Bluetooth device or accessory.

[Community Microgrids: Powering Resilience in](#)

Communities are increasingly seeking local, decentralized, resilient energy solutions that can lower skyrocketing energy bills and minimize



### Microsoft Support

Microsoft Support is here to help you with Microsoft products. Find how-to articles, videos, and training for Microsoft Copilot, Microsoft 365, Windows 11, Surface, and more.

[Get Help for Microsoft personal account users](#)

How to use the Windows Get Help app if you are using Windows with a Microsoft personal account.



[Hybrid Microgrid Technology Platform , BoxPower](#)

Large-scale, grid-connected or standalone systems for high-demand applications. Ideal for utility-grade resilience hubs and remote communities. Supports

**Fix sound or audio problems in Windows**

Audio issues on your PC can be incredibly frustrating, especially when you're trying to watch a video, attend a meeting, or listen to music. Fortunately, most sound problems can be fixed by following a



## Contact Us

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